



# Health Network

A Care Coordination Program for Patients Who Move During Treatment





MIGRANT CLINICIANS NETWORK



**A force for health justice**

**Somos una fuerza dedicada a  
la justicia en salud**

**Our mission** is to create practical solutions at the intersection of vulnerability, migration, and health.

**We envision** a world based on health justice and equity, where migration is never an impediment to well-being.

## Our Work



**Worker Health and Safety**



**Bridge Case Management**



**Research**



**Education**



**Resource Development**



**Peer Networking**



**Advocacy**



**Psychosocial Support for Providers**

## Our Impact



**3,478**  
webinar attendees



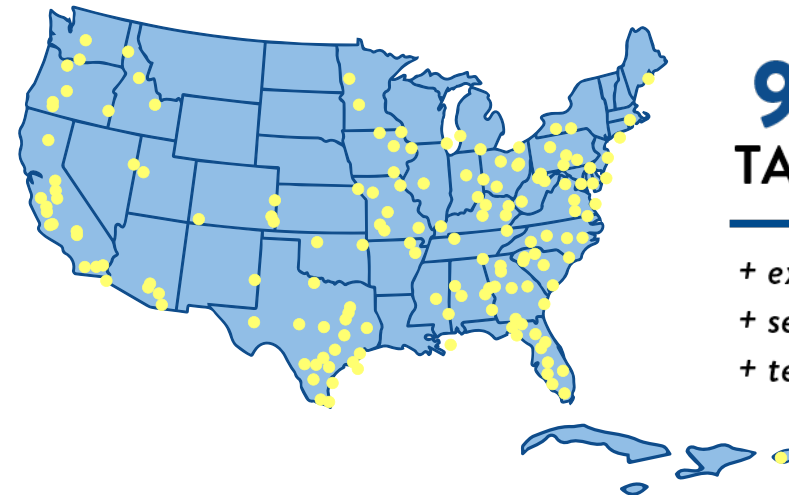
**25,045**  
times HN contacted clinics & patients



**1,215**  
registrants for safety webinars



**3,500**  
registrants seeking psychosocial support



**94,192**  
TA encounters

- + expertise
- + services
- + technical support

## Conflict of Interest Disclosure

We have no real or perceived vested interests that relate to this presentation, nor do we have any relationships with pharmaceutical companies, biomedical device manufacturers and/or other corporations whose products or services are related to pertinent therapeutic areas.

Migrant Clinicians Network (MCN) is accredited as an approved provider of continuing nursing education by the American Nurses Credentialing Center's commission on accreditation

- ❖ To receive contact hours for this continuing education activity participants must complete a post-activity evaluation.
- ❖ Once successful completion has been verified, each participant will receive an electronic copy of his/her certificate that details the number of contact hours awarded.
- ❖ The planning committee members, presenters, faculty, authors, and content reviews of this CNE activity have disclosed no relevant professional, personal, or financial relationships related to the planning or implementation of this CNE activity.
- ❖ This CNE activity received no sponsorship or commercial support.
- ❖ This CNE activity does not endorse any products.
- ❖ For questions or additional information please contact: Jillian Hopewell at [jhopewell@migrantclinician.org](mailto:jhopewell@migrantclinician.org)

MIGRANT CLINICIANS NETWORK



# Office Locations





# 10,000 + constituents

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- Health educators
- Nurses
- Primary care providers
- Dentists
- Social workers
- CHWs
- Outreach workers
- Medical assistants
- Others



A photograph of a man in a brown cap and t-shirt, smiling broadly while carrying a large red bucket filled with produce on his shoulder. He is standing in a field with other similar buckets and produce visible in the background. The image is overlaid with a semi-transparent grey filter.

# MCN Health Network

Eliminate health disparities due  
to patient mobility

# Forms Required for Enrollment





### ENROLLMENT IN THE MCN HEALTH NETWORK

|  |                                |  |   |
|--|--------------------------------|--|---|
| Enrolling Clinic   | _____                          | Clinic phone number(s)                 | _____                                   |
| E-mail address   | _____                          | Clinic fax number(s)                   | _____                                   |
| Contact person at Clinic   | _____                          |  |   |
| Security Question #1:  | Patient's city of birth?       | _____                                  | _____                                   |
| Security Question #2:  | Patient's father's first name? | _____                                  | _____                                   |
| Please indicate the health area(s) for which the participant is being enrolled. If the participant's health status changes during enrollment in the Health Network, additional areas may be added with the participant's verbal consent. |                                | <input type="checkbox"/> Tuberculosis  | <input type="checkbox"/> HIV            |
|  |                                | <input type="checkbox"/> Prenatal Care | <input type="checkbox"/> General Health |
|  |                                | <input type="checkbox"/> Cancer        | _____                                   |
|  |                                | <input type="checkbox"/> Diabetes      | _____                                   |

Gives MCN staff legal permission to transfer participants' medical records and contact participants

### CONSENT FOR RELEASE OF MEDICAL INFORMATION

|                       |       |                                 |       |
|-----------------------|-------|---------------------------------|-------|
| First Name            | _____ | Last Name(s)                    | _____ |
| Alias, Nicknames, Etc | _____ | Birth Date (Month / Day / Year) | _____ |

The Health Network currently helps with continuity of care for people with infectious chronic illnesses or other healthcare concerns. (i) MCN is a non-profit company coordinating my enrollment in the Health Network at no cost to me; (ii) MCN may not be able to obtain health care providers that are available to care for my condition at no cost to me; (iii) the health care providers who will be providing my treatment are independent and not employees of MCN; and (iv) MCN does not provide, and is not responsible for, any health care treatment, or the outcomes of such treatment, in connection with any or all of the Health Network projects.

I agree to participate in the Health Network, and I understand that my protected health information and personal information will only be released for the purposes of my medical treatment, healthcare operations, payment, or pursuant to my authorization.

I do NOT authorize MCN or future health care providers to have access to my medical records around issue(s) listed here:

\_\_\_\_\_

I agree to notify my future health care providers of my enrollment in the MCN Health Network to help facilitate the transfer of my medical records. I understand and consent to MCN maintaining records containing sensitive health information (examples: HIV status and information about mental health issues) if my health care provider believes this information is needed for my treatment. I authorize and future health care providers to have access to those medical records that my health care providers feel are necessary for my medical treatment and/or continued screening.

Authorized individuals from MCN may contact me by phone, email, or mail regarding follow up and referral for my treatment for conditions. These individuals will adhere to federally mandated confidentiality, privacy and security procedures. **This consent remains in effect for two years (24 months) from the date signed.** If my participation in the Health Network has ended for another reason, I can submit a written request any time to leave the Health Network or to limit the health issues that MCN is authorized to address. I also understand that I have a right to receive a copy of my medical records on file with MCN upon written request.

Valid if sent within 5 business days of being signed by patient, remains valid for 24 months from the date signed

Must have the participant's signature

|   |       |                   |       |
|---|-------|-------------------|-------|
| <b>*PARTICIPANT SIGNATURE</b><br>(or Signature of Legal Representative) | _____ | Date              | _____ |
| Relationship of Legal Representative to Patient                         | _____ | Witness Signature | _____ |

Participants may renew their consent after it expires if they still need assistance

We recommend that, whenever possible, you provide the participant with a copy of this Consent for Release of Medical Information and Network Enrollment form when it is completed.

ENGLISH - THIS CONSENT FORM IS VALID FOR 2 YEARS AFTER DATE OF SIGNATURE

Please contact us at 512-327-2017 or [www.migrantclinician.org/network](http://www.migrantclinician.org/network) for more information on the MCN Health Network.

## PARTICIPANT INFORMATION SHEET | MCN HEALTH NETWORK

**\*REQUIRED**

|                                      |  |   |  |
|--------------------------------------|--|---|--|
| First Name                           |  | Last Name(s)                                  |  |
| Mother's Maiden Name                 |  | Birth Date (Month / Day / Year)               |  |
| Place of birth:                      | City   | Gender:                                       | <input type="checkbox"/> Female <input type="checkbox"/> Male  |
|                                      | State  | Marital Status:                               | <input type="checkbox"/> Single <input type="checkbox"/> Divorced <input type="checkbox"/> Other:<br><input type="checkbox"/> Married <input type="checkbox"/> Widowed |
|                                      | Country  |   |  |
| Race/Ethnicity:                      | <input type="checkbox"/> White – Non-Hispanic/Latino <input type="checkbox"/> Black – Non-Hispanic/Latino <input type="checkbox"/> Hispanic/Latino<br><input type="checkbox"/> Asian – Non-Hispanic/Latino <input type="checkbox"/> Indigenous <input type="checkbox"/> Other: |   |  |
| Language(s) Spoken:                  | <input type="checkbox"/> English <input type="checkbox"/> Creole<br><input type="checkbox"/> Spanish <input type="checkbox"/> Other:   | Language you prefer to be contacted in:       |  |
| Occupation(s) (from past two years): | <input type="checkbox"/> Farmworker  | <input type="checkbox"/> Construction         | <input type="checkbox"/> Retired   |
|                                      | <input type="checkbox"/> Homemaker   | <input type="checkbox"/> Factory              | <input type="checkbox"/> Unemployed  |
|                                      | <input type="checkbox"/> Student   | <input type="checkbox"/> Child care           | <input type="checkbox"/> Other:  |
| Current Residence:                   | <input type="checkbox"/> Farmworker Camp Housing   | <input type="checkbox"/> Jail                 | <input type="checkbox"/> Homeless  |
|                                      | <input type="checkbox"/> Home  | <input type="checkbox"/> ICE Detention Center | <input type="checkbox"/> Other:  |

### CURRENT CONTACT INFORMATION FOR PARTICIPANT:

|  |   |      |   |                   |
|--|---|------|---|-------------------|
| Street / P.O Box   |   | City | State   | Zip/Country       |
| <b>*PHYSICAL ADDRESS:</b>                                    |   |      |   |                   |
| <b>*MAILING ADDRESS:</b>                                     |   |      |   |                   |
| <b>*PHONE NUMBER</b> (with Area Code)<br>HOME / CELL / WORK: | Is it ok if we talk to people that answer this phone about your personal health information? <i>(If you do not check off either box, or you do not initial, your answer will be "No")</i> |      | <input type="checkbox"/> Yes<br><input type="checkbox"/> No | <b>*INITIALS:</b> |
|  |   |      |   |                   |

### OTHER CONTACT INFORMATION FOR PARTICIPANT (Place you normally move to):

|  |   |      |   |                   |
|--|---|------|---|-------------------|
| Street / P.O Box   |   | City | State   | Zip/Country       |
| Physical Address:  |   |      |   |                   |
| Mailing Address:   |   |      |   |                   |
| <b>*PHONE NUMBER</b> (with Area Code)<br>HOME / CELL / WORK: | Is it ok if we talk to people that answer this phone about your personal health information? <i>(If you do not check off either box, or you do not initial, your answer will be "No")</i> |      | <input type="checkbox"/> Yes<br><input type="checkbox"/> No | <b>*INITIALS:</b> |
|  |   |      |   |                   |

**Additional Contact:** Please list someone we can contact if we cannot reach you at either of the locations you provided. In doing this you give MCN permission to contact that family member or friend to assist you in receiving continued health care, which may require discussing your health condition(s) with this individual. You do not have to provide this additional contact information.

|  |   |                             |   |                   |
|--|---|-----------------------------|---|-------------------|
| First Name   | Last Name   | Relationship to Participant |   |                   |
| Street / P.O Box   |   | City                        | State   | Zip/Country       |
| <b>*PHONE NUMBER</b> (with Area Code)<br>HOME / CELL / WORK: | Is it ok if we talk to people that answer this phone about your personal health information? <i>(If you do not check off either box, or you do not initial, your answer will be "No")</i> |                             | <input type="checkbox"/> Yes<br><input type="checkbox"/> No | <b>*INITIALS:</b> |
|  |   |                             |   |                   |

# Health Network Enrollment Criteria

1

**Patient is:**

- Mobile / Migrant
- Thinking of leaving area of care

2

**Patient has:**

- Need for clinical follow-up
- Working phone number or family member with phone number
- Signed MCN consent form
- Clinical base or enrolling clinic



# 2 Ways to Enroll

# Option 1

## We Interview:

1. Simply have us interview the patient, we explain the program, fill out the forms
2. We will then fax the forms to you to have the patient sign them\*
3. Then fax us the signed forms along with the patient's medical records

*\*Please be ready to have the patient sign the faxed consent form immediately after an interview.*

# Option 2

## You Interview:

1. Fill out the information about the patient
2. Have the patient sign the consent form and provide all the contact information (must include phone numbers)
3. Fax the signed forms and medical records to Health Network staff



Health  
Network  
Maintaining a  
Patient in  
Care





Contacts patients on a scheduled basis  
(monthly for TB patients)



Contacts TB clinics monthly



Assists patients in locating clinics for services  
and resources



Reports back to the enrolling clinic and  
notifies them of outcomes



# The Patient's Role...



As many  
phone  
numbers as  
possible

###-###-####

###-###-####

###-###-####



Inform HN of  
any phone or  
address  
changes and  
contact HN  
staff after  
arriving in a  
new area



Stay on treatment  
as long as  
indicated







Over 15,100 total HN  
enrollments





Over 3,000 total clinics in U.S. and over 114 countries

“Tuberculosis is a  
social problem with  
a medical aspect”

Sir William Osler, 1904



A world map with a blue and green color scheme, showing the continents and oceans. The map is centered on the Atlantic Ocean.

# 2,125 Treatment Recommended

(26 MDR; 65 resistant to at least one drug)

*37 deceased*

A world map with a blue and green color scheme, showing continents and oceans. The map is centered on the Atlantic Ocean.

# 2,088 Followed by TBNet for Active TB

211 lost to follow up  
106 refused treatment



**1,771 Complete Treatment**

**84.8%**

Class 3 Active TB:  
TBNNet Treatment Success (1/1/2005-12/31/2019)

Contract with ICE 2005-2017  
(91 Total Countries)

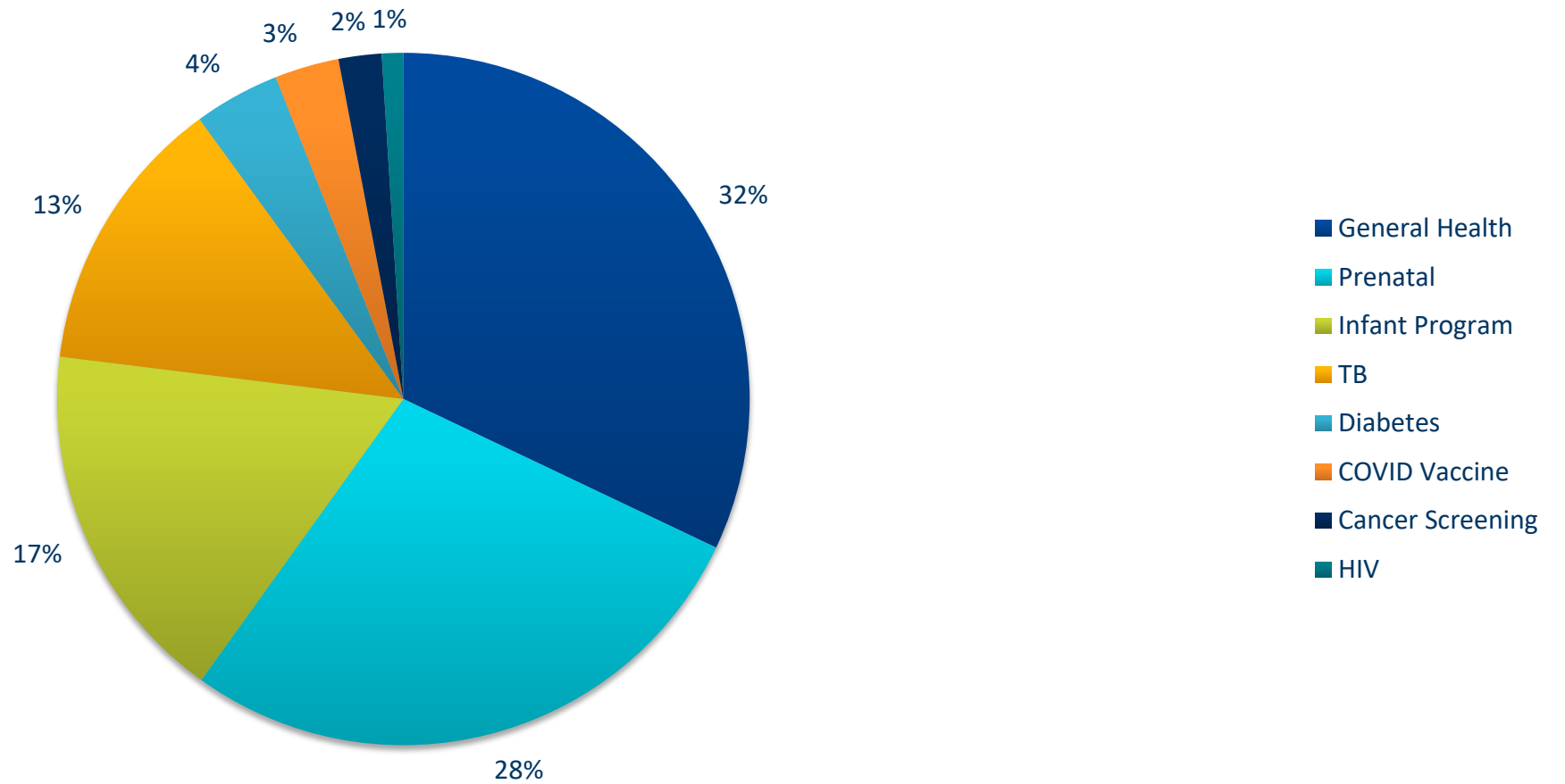
- ✓ 2,176 Class 3 Active TB Cases Referred
  - 51 not recommended by country
- ✓ 2,125 Treatment Recommended
  - *37 deceased*
- ✓ 2,088 Followed by TBNNet for Active TB
  - *211 lost to follow up*
  - *106 refused treatment*

# How Can TBN Net Have such a high completion rate to 114 countries??

- MCN has a group of multilingual/multicultural dedicated young case managers who use multiple communication techniques (text, Whatsapp, cell phone, email), sincere concern for the patients and persistence.
- Case managers speak multiple languages (English, Spanish, Haitian Creole, French and Portuguese and use Language Line for all others)

# MCN Health Network

Percent of Health Network Enrollments by Primary Diagnosis





# Connect with MCN!



Access our  
latest resources



Get updates  
from the field



Attend our  
virtual trainings

*and a lot more at*

[www.migrantclinician.org](http://www.migrantclinician.org)

# Contact Us

- Health Network telephone:  
**800-825-8205 (U.S.)**
- Health Network fax: **512-327-6140**
- MCN website: <http://www.migrantclinician.org/>

If you have additional questions about the program, you may also contact:

Theressa Lyons-Clampitt: **512-579-4511**  
or **tlyons@migrantclinician.org**